



## AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

**Placement Policy:** Amity strictly follows 'One Students One Job Policy'.

But Students **from Core branches** will be given one additional job opportunity in their core domain. (For Eg. If any Mechanical student is placed in an IT company he / she will also be allowed to appear in his / her core companies till he gets one final job offer from Core Company. Similar rule is applicable for EC, ET, EEE, EI, IC, MAE, Civil, Biotech & Aerospace students etc.

**Dream Offer:** Dream offer is only applicable when student is getting package which is (Current Package x 2 – 1 Lakh)

Click below mentioned link to read placement Policy in Detail.

[Placement Guidelines](#)

---

### **VMWARE** **Campus Recruitment - 2020 Passing Out Batch**

<b>Company</b>	VMWARE		
<b>Batch</b>	2020 Passing Out Batch		
<b>Joining</b>	July 2020		
<b>Date of Campus</b>	Will be informed later		
<b>Job Title</b>	Associate Technical Support Engineer		
<b>Eligible Degrees</b>	B.Tech		
<b>Eligible Branches</b>	CS / IT		
<b>Eligibility Criteria</b>	10th	-	70 % Criteria
	12th	-	70 % Criteria
	Graduation	-	70 % Criteria
<b>Location</b>	Pan India		
<b>Compensation (CTC)</b>	INR 10.00 LPA		
<b>Roles &amp; Responsibilities</b>	<ul style="list-style-type: none"><li>• Resolve customer's issues via the telephone, email or Webex session</li><li>• Reproducing issues in-house and responding back in a timely manner</li><li>• Regular follow ups with customers with recommendations, updates and action plans.</li><li>• Escalate issues in a timely manner according to Standard Operating Procedures.</li><li>• Leverage internal technical expertise, including peers, mentors, knowledge base, community forums and other internal tools, to</li></ul>		

	<p>provide the most effective solutions to customer issues.</p> <ul style="list-style-type: none"> <li>• Create new knowledgebase articles to capture new learning's for reuse throughout the organization.</li> <li>• Participate in technical communications within the Technical Support Team to share best practices and learn about new technologies.</li> <li>• Focus on an area of technical specialization and attend technical trainings</li> <li>• Read and work with other Technical Support Engineers on cases which will help cultivate that expertise.</li> </ul>
<b>Other Requirements</b>	<ul style="list-style-type: none"> <li>• Good written and verbal communication skills</li> <li>• Good interpersonal communication and customer service skills are needed in order to work successfully with customers in high stress and or ambiguous situations</li> <li>• Understanding in Virtualization &amp; Cloud computing will be preferred.</li> <li>• Open to Rotational Shifts</li> <li>• Understanding of some of the following technologies - Networking / Storage (FC, iSCSI etc..) / Linux / Windows Clustering/DHCP/DNS / Windows 2003/2008</li> <li>• Strong aptitude for learning new technologies and understanding how to utilize them in a customer facing environment</li> <li>• Ability to follow standard engineering principles and practices</li> <li>• Logical approach to problem solving</li> </ul>
<b>How to Apply?</b>	<p>All interested and Eligible students need to apply on the link below latest by <b>4:00 PM, 22<sup>nd</sup> September 2019</b></p> <p><a href="#">CLICK HERE</a></p> <p>Late entries will automatically get deleted.</p>

**My Best Wishes are with you!**

**Prof (Dr.) Ajay Rana**

Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist  
SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)

**Senior Vice President – Amity Education Group**

**Dean – Industry & Academia Alliance**

**Advisor – Amity Education Group**